

Quality policy

Purpose The purpose of this procedure is to describe NNE Pharmaplan (NP) Quality policy.

Area of application This procedure applies to any employee and internal consultant (IC) working in NP worldwide.

Responsibilities Executive Management (ExecMan) determines and documents NP's quality policy.

NP's line management must ensure that the policy is implemented and understood by the NP employees and internal consultants who carry out activities, which are critical for the quality.

All NP employees and internal consultants must:

- Be acquainted with the policy
- Act in accordance with the policy.

Policy **NP will:**

Contribute to the quality standard within the pharmaceutical and biotechnological business areas of NP and maintain the position as the best consultant, partner and supplier of quality solutions which meet the customer's requirements and expectations.

NP therefore plans to:

- Manage and control its business and business processes by setting ambitious goals for ongoing improvements of quality and productivity.
- Develop and market innovative solutions in compliance with cGMP and other regulatory requirements by controlling and continuously improve processes and services that add value to our customers' products both in the current market and in future markets.
- Being the preferred consulting partner by offering unique products and services in cooperation with qualified partners recognised as leading in the marketplace within their fields.
- Maintain and improve the NP Quality Management System (QMS) so that the system, at all times and world wide, meets customer requirements, regulatory requirements and own requirements related to NP's products and services.
- Employ and hold qualified employees who are quality-conscious and who possess the technical and personal qualifications necessary for the projects and services NP takes on.

Procedure 02

For internal use only

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**Code of
conducts and
working
conditions**

To support implementation of the policy, a collection of [Code of Conducts](#) and [Working conditions](#) has been established on NP IntraWeb.

An overview hereof and description of Approvals and distribution are available in [Policies, Code of Conducts and Working Conditions](#)

Change log

See [Log P02AQB200](#)
